Knowledgeable contractors ensure the success of any installation process. This Arriscraft•TECH outlines the literature and services Arriscraft provides to our contractor associates.

**Mason’s Instructions**
Arriscraft publishes Mason’s Instructions sheets for the various Building Stone configurations. These contain guidelines for configuring the various ashlar stone patterns in the wall.

Included are a photograph of a completed wall, a bond chart showing a typical layout, a series of guidelines for installation, a chart for maintaining the colour and size ratio in the wall and some additional guidelines regarding mortar application.

We currently have Mason’s Instructions for the following configurations:
- 2-Unit Citadel® Shadow Stone®
- 4-Unit Citadel® 4-Unit Shadow Stone®
- 5-Unit Citadel® 3-Unit Everest
- 4-Unit Fresco 4-Unit Everest
- 3-Unit Laurier ARRIS.stack
- 4-Unit Laurier Cumberland
- Edge Rock Old Country

**Masonry Instruction Videos**
Masonry Instruction Videos are available on the website, and on our YouTube Channel at [www.youtube.com/ArriscraftStone](http://www.youtube.com/ArriscraftStone). Here you will find step by step instructions for most of our products. New videos are always being added.

**Building Stone Calculator**
A Building Stone Calculator tool is available to estimate the amount of product to order for any specified wall area. The Building Stone Calculator can be found on our mobile website. Simply type in [www.arriscraft.com](http://www.arriscraft.com) on your mobile device, select Building Stone Calculator, and follow the prompts. Otherwise, contact your sales representative for an Excel version.

**Masonry Instructor**
Bryan Lloyd, our Masonry Instructor is an integral part of Technical Services team. Bryan has over 30 years of practical experience in the mason contracting industry both in the residential and ICI sectors.

**Arriscraft•CARE and MSDS Sheets**
It is critical that the Arriscraft•CARE sheet is reviewed with contractors prior to commencing construction of the masonry. The Arriscraft•CARE sheet outlines our recommendations for delivery, storage and handling of Arriscraft products on the jobsite. This includes suggestions for site cutting the material and detailed instructions regarding cleaning.

MSDS Sheets are also available on the website for all Arriscraft products.

**Arriscraft•TECH**
Previous editions of Arriscraft•TECH should be used as required to distribute to contractors before work commences. These include:
- Hot Weather Masonry Construction
- Cold Weather Masonry Construction
- Finished Ends

**Patch Kits**
Patch kits are available, free of charge, for all of our standard Renaissance® colours from both Cambridge and Georgia plants.

The kits are meant to patch very small chips on the smooth, sandblasted or dressed finish Renaissance® that may occur during construction. For chips larger than ⅛” to ¾” diameter we recommend replacement of the unit rather than patching.

The kits consist of a five pound bag of dry patching mortar material, pigmented to closely match the colour of the unit, a one litre jug of a liquid admixture to strengthen the bond and durability of the patch and a sheet of patching instructions. For colours with two or more tones two bags of dry coloured material will be sent representing the individual tones. It is up to the contractor to test and adjust the colour, if required, prior to use in the wall.

Forward your patch kit requests to the attention of Jason Nieman at [jason.nieman@arriscraft.com](mailto:jason.nieman@arriscraft.com) or 519-653-3275.

Patch kits for ARRIS.cast Cast stone are available from the Fort Valley Plant. Please call the Cast Stone department at [alice.mobley@arriscraft.com](mailto:alice.mobley@arriscraft.com) or 478.825.9610.

If you would like to discuss this information in more detail, please give us a call at 1-800-265-8123.

**Submittal Packages and LEED™ Letters**
Please contact our head office or your sales representative for project Submittal Packages or LEED letters.

Arriscraft will provide appropriate certification letters, warranty information and MSDS sheets upon request.