



General Shale

Product Warranty*

Our Warranty To You...

ANY IMPLIED WARRANTIES ARE EXPRESSLY EXCLUDED

WHAT THIS WARRANTY COVERS

General Shale warrants its clay brick products against deterioration due to product defects only for the life of the building, provided the products have been erected and used according to the approved masonry standards, within guidelines of local building codes as recommended by the manufacturer.

All products are to be inspected by the customer prior to installation. Any damaged, chipped or broken products, or any aesthetically unsatisfactory materials are to be brought to the attention of General Shale (or affiliated distributor) prior to installation. At such time, the manufacturer will provide sufficient replacement material or at the sole discretion of General Shale utilize brick color correction techniques to address color variance issues. Placement of material in the wall constitutes acceptance of the product for all purposes including color and texture.

**The warranty provided hereunder is the sole warranty provided by General Shale with respect to the products sold, and such warranty replaces all other warranties of any nature, be they contractual, legal or otherwise. There are no warranties which extend beyond the description of warranties contained herein.*

WHAT THIS WARRANTY DOES NOT COVER

General Shale will not be responsible for product failure resulting from poor workmanship, construction deficiencies or improper design. This warranty is null and void if the integrity of the structure is not maintained after its completion.

This warranty may not be enlarged or extended by sales, dealer, or other General Shale personnel. Liability of General Shale under this warranty shall be limited to the re-supply of the product found to be defective or brick color correction techniques at the sole discretion of General Shale.

This warranty does not apply to off-grade products. Off-grade products are sold "as-is" with no express or implied warranty.

HOW TO GET ASSISTANCE

General Shale | PO Box 3547 | Johnson City, TN 37602 |
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